

External Agencies - Who do I talk to?

Covid19.govt.nz

Everything you need to know in one place

Communities can be affected by emergencies in different ways, and may need different types of welfare services, including the following (but not limited to):

Please call the Canterbury Welfare Call Centre **0800 24 24 11**



MONEY CONCERNS

Mortgages - people should get in touch with their banks in the first instance



Ministry of Social Development (WINZ)

Visit www.workincome.govt.nz

Living Expenses, benefits and redundancy	0800 559 009
Wage Subsidy	0800 40 80 40

LOCAL BUSINESS CONTINUITY



Enterprise North Canterbury

Visit www.northcanterbury.co.nz/covid-19

Call 03 327 3135

or email office@enterprise.co.nz

FOOD SHORTAGES

Waikari Foodbank:

Call 03 314 2044 or 027 448 6594

Amberley Foodbank:

Call 03 314-7464 or email redepinningfam@xtra.co.nz

Inspire Your Pantry Food Rescue:

Call 03 314-6950 or 027-210-2917
or email inspirechurchamberley@gmail.com

Hanmer Springs Pop-Up Food Bank, Hanmer Springs Business Association:

Call 027 929 7299

HEALTH ADVICE AND SELF ISOLATION

Healthline

Call 0800 358 5453

Ministry of Health

Visit www.health.govt.nz/coronavirus

COVID-19 QUESTIONS

New Zealand Government COVID-19 Team

Visit www.covid19.govt.nz

GENERAL WELLBEING OF PEOPLE



North Canterbury Trust

www.wellbeingnc.org.nz Call 03 310 6375

Their mission: We provide quality services that respond effectively to existing and emerging social and community needs.

They can assist with counselling services and connections to other agencies for vulnerable people.

FAMILY VIOLENCE



Visit www.police.govt.nz

**Report non urgent issues via 105
In an emergency always call 111**

Family violence
www.police.govt.nz/advice-services/family-violence

ANXIETY, DISTRESS OR MENTAL WELLBEING

National Telehealth Service

Free text or call 1731

PRESBYTERIAN SUPPORT

Visit www.ps.org.nz Call 0800 477 874

Collectively, the Presbyterian Support organisations are one of the largest providers of social and health services in the country. We work with older people, people with disabilities, families at risk, children and young people.

ACCOMMODATION

Temporary Accommodation Service at the Ministry of Business, Innovation and Employment
Call 0508 754 163

INTERNATIONAL VISITORS

Help with Travel Bookings

i-SITE - Visit www.i-SITE.org.nz

Visa Concerns

Immigration New Zealand

Call 0508 558 855

or visit www.immigration.govt.nz/new-zealand-visas

Embassy Details

Ministry of Foreign Affairs and Trade

Visit www.mfat.govt.nz

CHILDREN

Worried a child is unsafe?

Oranga Tamariki

Call 0508 326 459 or email contact@ot.govt.nz

Talking with Children about COVID-19

Save the Children Support and Information

Visit www.savethechildren.org.nz

Home Schooling Advice

Ministry of Education

Visit www.education.govt.nz

Questions about Child & Baby Health

Plunketline

Call 0800 933 922

RURAL SUPPORT



Visit www.rural-support.org.nz

Call 0800 787 254

Rural Support Trust - Supporting rural people through tough times (severe weather, finances, relationships, and work pressures)

ANIMAL WELFARE

Concerns about Welfare

Ministry of Primary Industries

Call 0800 008 333

Veterinary Services & COVID-19

Service: NZ Veterinary Association

Visit www.nzva.org.nz

NOT SURE WHO TO TALK TO?

Government Helpline

Call 0800 779 997

A graphic with a white background and yellow geometric shapes (triangles and parallelograms) at the corners. The text "Unite against COVID-19" is centered in a bold, black sans-serif font. "Unite" and "against" are on separate lines, and "COVID-19" is on a yellow rectangular background.